



# Sac Osage Electric Cooperative

## News

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A Touchstone Energy® Cooperative 

## Monitor Your Electric Energy Usage

A new residential rate design will begin April 1, 2019. It is intended to bill members more fairly based on how and when their electricity is used. The new rate design contains two demand components similar to what our power supplier uses when billing Sac Osage Electric.

Members who have an even usage pattern during off-peak hours and limit usage during the peak hours of 6-9 AM and 4-7 PM may experience lower bills under the new rate design. Those with sporadic usage or high usage during peak demand hours may see an increase in their bill. The new rate design is expected to be revenue-neutral overall.

**Using Sac Osage Electric's SmartHub app on your smart phone or SmartHub on the internet is a great way to monitor your usage.**

If you wish to install SmartHub on your smart phone, follow these steps:

### Android Users:

1. To get the SmartHub app on your Android phone, go to "Play Store"
2. Touch the magnifying glass symbol and type "smarthub"

### Apple Users:

1. To get the SmartHub app on your iPhone, open the "AppStore"
2. Search for "SmartHub", the app by National Information Solutions Cooperative

### All Users:

3. Choose the "SmartHub icon" (a purple icon surrounded with dots, with "Hub" in the center)
4. Choose "Install"
5. Choose "Accept" to give SmartHub access to location, etc., then SmartHub will download



6. Choose "Open"
7. Choose your utility provider by selecting "By Name"
8. Type "Sac Osage Electric" and hit "Go"
9. Touch the name "Sac Osage Electric", then "Confirm"
10. Enter your email address and create a password, then "Login"
11. If you wish to use the SmartHub payment feature, click on "Bill and Pay", then "Manage Payment Methods", then choose "Add Payment Method", and then enter your credit card, debit card, checking account or savings account information

If you wish to install SmartHub using the internet:

1. Go to [www.sacosage.com](http://www.sacosage.com)
2. Click on "SmartHub" or "Online Bill Payment" if you wish to use the SmartHub payment feature
3. Look for "New User?" and click "Sign up to access our Self Service site"
4. Enter your Account Number, Last Name, and E-Mail Address in the appropriate fields, and select the "Submit" button
5. Answer the Security Question, input the captcha (pictured number), and check the box next to "I accept the Terms and Conditions", then click the "Submit" button
6. The system will send you an e-mail with a temporary password and a link to sign into SmartHub

## *New SEER rating for heat pump rebates takes effect in April*

The requirements for rebate on dual-fuel and mini-split heat pump rebate program will see a change April 1st.

To adhere with the requirements set forth in the Take Control and Save program guide, heat pumps require an Energy Star plus 2 rated SEER to qualify for the rebate program. This puts the rating at a minimum of 17 SEER to qualify.

The change will be effective April 1, 2019. Members may apply for dual-fuel and mini-split heat pump rebates, ground source heat pump rebates, room air conditioner rebates and water heater rebates by going to SOEC's website at [www.sacosage.com](http://www.sacosage.com) and clicking on "Energy Adviser" and "Take Control and Save."

For questions on rebates, contact SOEC at 800-876-2701.



## Youth Tour: Trip of a Lifetime Amazing Trip for High School Juniors



TWO lucky students will win an all-expense-paid week in Washington D.C. this summer. Local winners will join about 90 Missouri high school students and will unite with a thousand other students from across the nation for a whirlwind tour of our nation's capitol and an opportunity to learn more about how government works. You will visit Capitol Hill, the Smithsonian, Arlington National Cemetery, the Vietnam Wall and other war memorials, including many other sites such as the Jefferson and the Lincoln Memorial, just to name a few.

The purpose of the tour is to provide an opportunity for outstanding youth to better understand the value of rural electrification and to become more familiar with the historical and political environment of the nation's capitol. This is achieved through visits to monuments, government buildings and cooperative organizations. Also, the opportunity to visit elected officials allows youth to better understand how the federal government works.

TWO other winners will visit Jefferson City for an award winning Cooperative Youth Conference and Leadership Experience (CYCLE) trip with lots of fun and an opportunity to learn more about our government, co-ops, and develop their own leadership skills.

If you know a high school junior, please encourage them to participate. It's their world to discover. It is an opportunity to see the process of government up close and personal. With the support of Sac Osage Electric members, it truly is an opportunity of a lifetime for these students and a chance to open more windows of opportunity for their future.



Last year's winners: Left to right: Taylor Robison (Youth Tour Winner), Angela Pitts (Youth Tour Winner), Kia Daulton (C.Y.C.L.E. Winner), Hunter Jacobs (C.Y.C.L.E. Winner), Justin Ellison, Kaleb Raff and Sarah King.



### TRIP DATES:

Washington, D.C. Youth Tour:

June 14-20, 2019

Jefferson City, MO CYCLE:

July 17-19, 2019

To participate, high school juniors must fill out an application. The schools in the following counties in our service area can participate in the contest: Cedar, Barton, Benton, Dade, Henry, Hickory, Polk, St. Clair and Vernon counties.

Applying is simple. Visit our website [www.sacosage.com/content/youthtour](http://www.sacosage.com/content/youthtour) and print out application complete and return to Sac Osage Electric.



### Energy Efficiency

### Tip of the Month

Your thermostat plays a big role in how much you spend on electricity. Whether you are heating or cooling your home, try to set it as close to the outdoor temperature as possible. Consider a set-back thermostat that can change the temperature when you are sleeping or away from home.