



Sac Osage Electric Cooperative

P.O. Box 111, 4815 E HWY 54

El Dorado Springs, MO 64744

Telephone: 800-876-2701

Visit us on the Web - www.sacosage.com



A Touchstone Energy® Cooperative 

News

February 2020

Protect Yourself From Identity Theft



Sac Osage Electric Cooperative knows that our member's trust is earned and valuable. Employees are trained to treat member information carefully, and procedures are in place to keep identifying information and documentation out of the hands of would-be thieves.

Scammers will go to great lengths to erode that trust. Caller ID can show a number or a name that is not the actual number that is calling. In the past members have reported calls that said they were Sac Osage but obviously were not. This scam is usually an attempt to get immediate payment or to collect personal information to use elsewhere or at a later time.

Members can go a long way on the road to protect themselves from these scams by following two basic rules. First, if a call seems at all suspicious hang up and call the company back

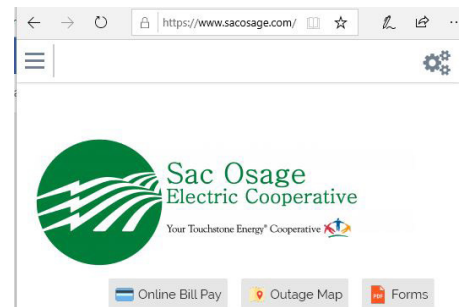
directly. Sac Osage's number is 800-876-2701. Second, do not give up your information when you are receiving the phone call. Sac Osage employees may need verification that they are talking to the right person if a member calls the office, not the other way around.

Sac Osage will send automated calls to notify members of past due amounts, upcoming disconnections, low prepaid electric service balances, and other things that would affect the member's electric service. Office personnel may also make these same kind of calls. Employees will not ask for payment information. It is Sac Osage policy that all phone payments be handled by the secure, automated system. If someone calls claiming to be a Sac Osage Employee and threatening to disconnect service unless you give them your credit card number or other account information, hang up and call the cooperative office.

The federal trade commission has set up websites to help stop phone scams. If a member has lost money to a phone scam or believes they have information about a scammer, they can report that at ftc.gov/complaint. Members who received faked or suspicious calls can report them to donotcall.gov.

- Rebate Information
- Rates
- Outage Map
- Online Bill Pay
- Back Issues of the Sac Osage Electric Cooperative News
- Safety Information
- Sac Osage Bylaws
- Employment Opportunities
- Automatic Payments
- Board of Directors

All this information and more is always available 24 hours a day from wherever you have an Internet connection.



Take pictures in all seasons and your photo could appear in our 2021 calendar. Details at www.sacosage.com





High School Juniors Can Win A Free Trip To Washington DC



The Sac Osage Electric Cooperative board of directors is again sponsoring local high school juniors for the Cooperative Youth Tour and Missouri C.Y.C.L.E. programs. Entering the contest is easy. An application form can be found on-line at www.sacosage.com. The application deadline is March 1st. All juniors in the area are encouraged to apply even if they are not cooperative members.

Winners receive an all-expense paid trip to either Washington DC or Jefferson City. They will meet other winners from across the state and country and get a firsthand look at American history.

Dedicated Employees Make a Difference



Sac Osage employees were honored for their years of service. (From left) Jim Davis, 40 yrs; Roxene Robison, 45 yrs; Kelly Eck, 10 yrs; Jared Asmus, 5 yrs; Justin Wrinkle, 5 yrs; Dan Hackleman, 20 yrs; Gina Whitlock, 20 yrs. Not pictured: Mark Boultinghouse, 10 yrs; Mike Coleman, 20 yrs; Rodney Williams, 5 yrs.

Heating & Saving

Whether you are trying to beat the peak or save on your overall energy consumption there are some things you can do to save money on winter heating bills.

Eliminate Waste - Unplug chargers that are not charging anything. Turn off lights that are not being used. Stop leaks and drips to save well-pump pressure.

Add Insulation - The higher the R-Value of your attic insulation, the better the thermal performance will be. The Department of Energy recommends R-38 which is about eight to fourteen inches depending on insulation type.

Consider a Water Heater Blanket - An electric water heater tank that is warm to the touch could use an insulating blanket. These are inexpensive and easy to install and can reduce standby losses by twenty-five percent. When used with a water heater timer, an insulating blanket can assure more hot water across peak demand times.

Close Storm Windows - Many rural houses have storm windows installed on the outside of houses. If the win-

dows are left open throughout the winter an easy source of added insulation is lost.

Open and Close Shades and Blinds - Make sure drapes and shades are open during the day to catch free heat from the sun. But close shades and drapes at night to keep heat inside and prevent chilly spots near windows.

Properly Use Your Fireplace - Make sure fireplace dampers are closed unless the fire is burning. When using the fireplace, turn down the thermostat so other heating is not being used at the same time.

Change Air Filters Regularly - It is recommended to change your heating, ventilation, and air conditioning (HVAC) air filters once a month.

By following these suggestions, members can save through the peak demand times and throughout the month. Home energy use is different for everyone and is affected by size of home, members in the household and other factors, but the above suggestions are proven to provide energy savings through the winter months. More information can be found at www.sacosage.com under "Energy Saver."