



Sac Osage Electric Cooperative

News

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Visit us on the Web - www.sacosage.com



A Touchstone Energy® Cooperative

January 2021



Your Electric Account Control Center

Life is fast, and it can be hectic, but it doesn't all have to be complicated. Paying your Sac Osage Electric Cooperative bill shouldn't be a complex task, and with our SmartHub web and mobile app, it won't be.

You may have heard about SmartHub, our innovative tool for account management, but what can it do for you? SmartHub can help you take control of your Sac Osage Electric account like never before, giving you more time to focus on other responsibilities.

SmartHub has several features that make managing your account as easy as possible. Whether through the web, or your smartphone or tablet (Android or iOS), you'll be able to pay your bill, view your usage, contact customer service and get the latest news.

As soon as you log in, you'll be able to view your billing history and make a payment with just a couple of clicks...or taps, if you're using

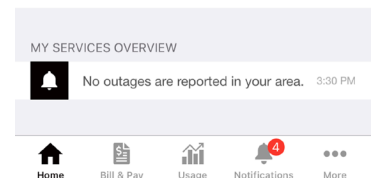
the app. You'll be able to see your current bill, along with bills from the previous month or even the previous summer, if you want to compare costs. Not only will you see your billing history, but you'll be able to view your actual use. You can see how your use is trending over time, which will allow you to take steps to lower your bill.

Making payments through SmartHub is fast and easy. The first time you make a payment either through the web or through your mobile device, you'll be able to securely store your payment information for future transactions. The next time you need to pay your bill, it will only take a couple of clicks.

You'll also be able to see important Sac Osage Electric Cooperative notices with SmartHub. You'll be able to se-



Service: Electric

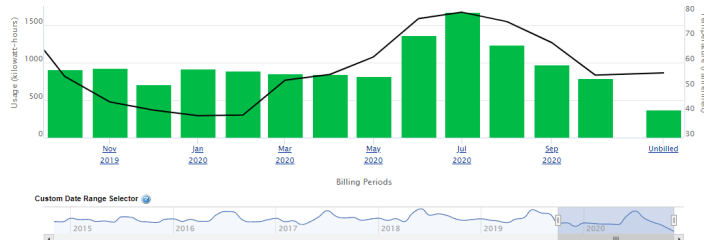


lect how you want to be notified about your bill, including email and text messaging. You'll even be able to set usage thresholds so that you'll know when you're using more than you'd like and help you keep your electricity bill as low as possible.

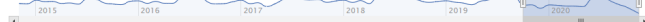
Reporting a service issue is also quick and easy from the SmartHub mobile app. There's no need to call the office, just let us know about the issue with a few taps. You can also contact Sac Osage for customer service requests or with any questions you may have. SmartHub's contact feature makes it quick and easy.

Access SmartHub by visiting sacosage.smarthub.coop or by downloading the app on your mobile device through the Apple App Store (iOS devices) or Google Play Marketplace (Android devices).

Plenty of things in life are complicated. Manage your electric account simply, quickly and easily with SmartHub. Smart Management. Smart Life. SmartHub.



Custom Date Range Selector



Meter(s): ☒ M1

Usage	
Meter:	1.669
High Usage:	371.5
Low Usage:	948.04
Average Usage:	13.2725

Weather	
Average Temperature:	57° F
Average High Temperature:	80° F
Average Low Temperature:	39° F



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Don't Let Your Trees Become Your Neighbor's Outage



The major cause of most power outages is damage to power lines due to falling trees and branches. Clearing right of way is a time consuming and hazardous job. Over 1 million dollars a year is expended on right of way maintenance. Maintaining right of way is a never ending concern to provide re-

liable service to Sac Osage members.

Sac Osage works to clear our three-phase line on a rotation basis, but we rely on members to allow us to trim or remove trees on their property. If tree crews are not allowed to properly clear trees from yards it can impact neighbors down the road.

2021 Calendar Winners

**Marcia Abbott
Susan Abbott
Don Brunson
Joyce Cain
Janna Dody
Brian Fugate
Judd Lawson
Judy Nichols
Dana Ridinger
Lorri Terry
Jill Uptegrove
Kristen Zitting
Terri Fast**

**Pick up your 2021
calendars at cooperative
headquarters. Visit
www.sacosage.com to
submit an entry for the 2022
edition.**

HAPPY NEW YEAR

